ANNUAL
REPORT
2017

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A MESSAGE FROM MERCY WITHOUT LIMITS’ TEAM

The Humanitarian response inside Syria remains one of the most complex challenges that faced the humanitarian organization in particular, and the international community in general. The rapid changes in the Syria situation demand commitment and collective efforts to provide timely and needs-based services for the most vulnerable people inside Syria.

2017 the year of remarkable growth and improvement for MWL, which required increasing our team in Syria to exceed 80 members, women and men to support our programmes in Idlib, Hama, Aleppo and Dar’a, as well as hard to reach and besieged areas such as Rural Damascus and Homs.

2017 MWL expanded its partnership to include many UN agencies and international NGOs.

MWL also managed to reach over 300 thousand beneficiaries in Syria in 2017, through its specialized projects in Youth & Women Empowerment, Child Protection, NFI, Health, Agriculture, Education, and others.

we are seeking in 2018 to increase and enrich our development programming to empower individuals and community as a whole, and reach the highest quality of work in accordance with international humanitarian standards to alleviate the suffering of our people in Syria.

Mustafa Alokoaud
Executive Director
REGISTRATION

Mercy Without Limits has been established May 2012 in Kansas, USA. Mercy Without Limits has registered as a non-profit organization with Federal Tax ID # 5297868-45. MWL – Turkey is also registered as a non-profit organization in Turkey, April 2015 with license # 271720-020 and Tax ID # 7890685786.

Our projects specialize in caring for women, youth, people with disabilities and children needs through capacity building, protection, education, empowerment, rehabilitation programs, psychological support, livelihood, family counseling and food security projects.

WHO WE ARE

MWL is a humanitarian, advocacy, non-profit organization dedicated to work with communities in order to overcome poverty. MWL main priorities are aimed at empowering women, youth, people with disabilities and children by enabling them to participate in economic, social, and civil spheres. We aim to protecting women, youth, people with disabilities and children rights by the constitution and legislation systems. We work on involving women, youth and people with disabilities in economic, social and civil activities in order to limit marginalization, poverty and violence and empower them by raising awareness for their rights.

MWL focuses on community care by creating safe environments through increasing quality of life, mitigating violence, opposing marginalization and striving to eliminate poverty.

ABOUT MERCY WITHOUTLIMITS

OUR VISION

To build a safe environment that inspires, encourages, facilitates and promotes all forms of social and humanitarian activities, to prevent human suffering, by making it safer, ensuring all rights established in universal agreements.

OUR MISSION

To educate and empower women, youth, people with disabilities and children by enabling them to have an effective and positive role in constructing a developed society.

OUR GOALS

• To provide people in need with necessary assistance for sustaining their lives and promoting social and economic power.

• To support communities that adopt human rights regulations.

• To Empower women, youth and people with disability and help them face any violence brought upon them and their children.
HOW WE WORK

NEEDS BASED
Our approach to programs is one that is built on listening to the local communities and their needs because we ultimately believe that community ownership is key. MWL’s MEAL department leads on identifying community needs through various assessment tools including key informant interviews, focus group discussions and sample surveys.

STRONG PROGRAM DESIGN
The next step is ensuring a strong program design whereby the Programs Departments takes the identified gaps and creates a program that aims to address the root causes of these needs. Key community leaders and local councils are often consulted at this stage in order to better understand the feasibility of such programming.

QUALITY IMPLEMENTATION
Programs are most often implemented through MWL’s field staff located throughout the 8 offices in Syria. Since the establishment of the organization, MWL has placed a concerted effort in building the capacity of all staff, including those on the front line.

The experience of the staff has contributed to their ability to implement programs with high quality, ensuring the integration of key stakeholders and in line with humanitarian principles.

MONITORING, EVALUATION, ACCOUNTABILITY AND LEARNING
A key function in the organization stems from our MEAL department, which remains independent of our Programs department. Through this function, we are able to monitor the outputs of programs and measure the impact of programs throughout baseline and end lines assessments. This department also provides access to beneficiaries to provide their feedback and complaints so that we can be sure that their needs are met. Finally, our MEAL department allows MWL to take lessons learned from previous projects and apply them moving forward in order to strengthen our future programming.

INSTITUTIONAL SUPPORT
MWL works to support Local Authorities and Community Based Organizations by implementing joint projects, programs, and workshops.

MERCY WITHOUT LIMITS DEPARTMENTS

- MONITORING & EVALUATION
- PROGRAMS MANAGEMENT
- FINANCE
- HUMAN RESOURCES & ADMINISTRATION
- COMMUNICATIONS
- FIELD OFFICES
- PROCUREMENT (SUPPLY CHAIN)
MWL currently implements five programs including:

- Protection
- Food Security
- Education
- Health
- Non-Food Item

WHERE WE WORK

Syrian Arab Republic

- Aleppo
- Rural Damascus
- Al-Tal
- Idlib
- Gaziantep
- Kilis

Turkey
WHY OUR MAIN PRIORITY IS TO WORK IN BESIEGED AREAS?

The needs of people in UN-declared besieged areas continue to be extremely severe due to arbitrary restrictions on freedom of movement, imposed constraints on the delivery of basic commodities, limited humanitarian and commercial access, the lack of livelihood opportunities, ongoing hostilities, and systematic removal of medical items from assistance destined continued, with more than 600,000 medical items removed from or prevented from being loaded on UN inter-agency convey during the first eight months of 2017. These actions are affecting individuals who are chronically ill, injured persons, women with obstetric emergencies and persons with disabilities, denying them access to the trauma care and routine medical treatments fundamental to their wellbeing and survival. In addition, access constraints have a significant impact on the availability of food and other basic items as well as market prices. Due to the disruption of local markets, critical hygiene items remain mostly unavailable.

People living in these areas are continuing to face life-threatening conditions due to the lack of core relief items such as food, shelter, fuel and winter supplies, as well as the lack of functional services such as healthcare or clean water supply. Protection needs are also significant, with exposure to hostilities threatening people’s lives, causing distress, trauma and a variety of psychological concerns. In this context, health trauma needs remain significant. While life-threatening needs remain the priority in these areas, livelihood needs are also pronounced with a reduction in livelihood opportunities curtailting a key source of food and income.

Lack of safety and security constitutes the greatest barrier to accessing education, with schools and education facilities under attack, and a large number of schools and teachers are in need of assistance. Women and children deprived of basic social services and displaced people are in urgent need of nutrition interventions and should be prioritized, to ensure that their nutritional status remains stable and improves. Finally, according to last OCHA report, there were 2.98 million people in need in hard-to-reach areas, including 479,920 people in 10 UN declared besieged areas, the majority of whom are in Eastern Ghouta of these. As MWL, we know that we couldn’t cover all the growing humanitarian needs in besieged areas, but we will keep on focus & advocate to meet the humanitarian needs and the people rights through our staff and our colleagues in other organizations that involved there.

WHY WOMEN AND YOUTH SIDE BY SIDE EMPOWERMENT?

Because the future of Syria depends on its youth and women! The Syrian women need safe access to economic opportunities. Economic activities without community-based support and mechanisms for safely managing money can lead to increased violence against women and girls. Therefore, participating together in social and economic activities creates unique protective mechanisms for women and girls, helping them to rebuild social networks that have been severed because of conflict and displacement. In addition, increasing economic opportunities is a protective factor by itself. Economic empowerment allows them to avoid harmful activities such as sexual exploitation, which are a huge risk for women and girls.

Syrian youth have the power to create incredible change. We need to clear a pathway forward: to their education, to their communities, and to their futures. We need to allow youth to have a strong voice for non-violent change. MWL focuses on youth because their critical stage of development has placed them at a crossroads. MWL believe in Women & youth because we see them as changemakers, with the passion to dream of a better world and the drive to build it. The war has put their lives and dreams on hold. Therefore, we will invest in this generation now to ensure that Syria, and the region, can be rebuilt healthy and whole because they will be the Agent of Change.
WHY CASH TRANSFER SCHEME?

MWL had spent more than 92% of 2017 budget in Cash Transfer Programmes CTP’s due to its believe in the revolution of Humanitarian Work particular in complicated context like Syria Situation.

MWL is continuing for the third year adopting Cash Scheme Programming in order to support Livelihoods initiatives that aim to empower communities not only to recover from humanitarian crises, but also to prepare, resist and overcome shocks with their own means, increasing their resilience. And the main goal is functioning local market system, enabling beneficiaries to purchase necessary commodities and/or services for themselves. MWL Projects are designed after comprehending and completing the necessary market assessments to measure whether CTP is appropriate or in-kind modality is a better solution, or a flexible combination both. While this activity limits the scope of purchases to seeds and tools, it typically provides beneficiaries with more choice than in-kind seed distributions.

MWL focus on CTP because it is allowing people to control their lives and keep their dignity, enabling people to recover ‘productive assets’ that they have lost during a disaster. Reducing the threat of engaging in risky behavior (theft, prostitution, environmental degradation) while reducing vulnerability of households to future shocks. Helping the local economy in an affected area to recover.

Livelihoods protection or recovery objectives can also be combined with interventions to meet basic needs, through MPGs (Multi-Purpose Grants). While their flexibility offers substantial potential to support livelihoods recovery, cash transfers are one of the best tools in the complex interaction of resources and assets that enable people to achieve sustainable livelihoods. Cash transfer also has a good opportunity that allow people to (re)build their livelihoods to their potential.
MERCY WITHOUT LIMITS ACCOMPLISHMENTS IN 2017

| TOTAL VALUE OF PROJECTS AND ONGOING CONTRACTS | $4,427,885 |
| TOTAL VALUE OF PROJECTS IN 2017 | $3,326,672 |
| TOTAL VALUE OF CONTRACTS SIGNED IN 2017 AND STARTED IMPLEMENTATION AT THE END OF 2017 | $1,301,213 |

TOTAL NUMBER OF BENEFICIARIES 389,25 PERSON

TOTAL NUMBER OF IMPLEMENTED PROJECTS 36

SUPPORTED BENEFICIARIES BY PROGRAMMES DISAGGREGATED BY GENDER

<table>
<thead>
<tr>
<th>TOTAL SUPPORT BY PROGRAM</th>
<th>MEN</th>
<th>WOMEN</th>
<th>BOYS</th>
<th>GIRLS</th>
<th>TOTAL</th>
<th>PERCENTAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>EDUCATION</td>
<td>659</td>
<td>393</td>
<td>14,802</td>
<td>15,627</td>
<td>31,481</td>
<td>8%</td>
</tr>
<tr>
<td>FOOD SECURITY &amp; LIVELIHOOD</td>
<td>11,285</td>
<td>22,615</td>
<td>35,928</td>
<td>46,501</td>
<td>116,329</td>
<td>30%</td>
</tr>
<tr>
<td>NFI</td>
<td>7,119</td>
<td>4,893</td>
<td>53,850</td>
<td>73,335</td>
<td>139,917</td>
<td>36%</td>
</tr>
<tr>
<td>PROTECTION/CHILDPROTECTION INCLUDING YOUTH EMPOWERMENT</td>
<td>5,606</td>
<td>4,742</td>
<td>24,545</td>
<td>24,465</td>
<td>59,358</td>
<td>15%</td>
</tr>
<tr>
<td>HEALTH</td>
<td>19,042</td>
<td>19,270</td>
<td>1,740</td>
<td>2,635</td>
<td>42,887</td>
<td>11%</td>
</tr>
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TOTAL NUMBER OF PEOPLE THAT BENEFIT BY CASH TRANSFER PROGRAMME (CTP) SCHEME DURING 2017

<table>
<thead>
<tr>
<th>TOTAL SUPPORT BY PROGRAM</th>
<th>MEN</th>
<th>WOMEN</th>
<th>BOYS</th>
<th>GIRLS</th>
<th>TOTAL</th>
<th>PERCENTAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CASH/ VOUCHER MODALITY</td>
<td>2,020</td>
<td>4,400</td>
<td>23,890</td>
<td>25,645</td>
<td>55,955</td>
<td>8%</td>
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ACTIONS AS STATISTICS (2017)

TOTAL NUMBER OF BENEFICIARIES 389,252 PERSON, INCLUDING:

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<th>MEN</th>
<th>WOMEN</th>
<th>BOYS</th>
<th>GIRLS</th>
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</thead>
<tbody>
<tr>
<td>TOTAL BENEFICIARIES</td>
<td>43711</td>
<td>51913</td>
<td>130865</td>
<td>16,2763</td>
</tr>
<tr>
<td>%</td>
<td>%11</td>
<td>%13</td>
<td>%34</td>
<td>%42</td>
</tr>
<tr>
<td>YOUTH</td>
<td>1050</td>
<td>944</td>
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THE DISCOVERY OF AGRICULTURE WAS THE FIRST BIG STEP TOWARD A CIVILIZED LIFE.

FOOD SECURITY AND LIVELIHOODS

BENEFICIARIES | 116,329

The program focuses on two main tracks, Relief and Early Development. MWL projects this year were implemented in Idlib, Hama, Rural Homs and Rural Damascus (Eastern Ghouta).

RELIEF (KIRAM PROGRAMME)

In 2017, the humanitarian community witnessed a major increase in violence which forced hundreds of thousands out of their homes. MWL field staff was able to quickly identify needs and respond in a timely manner through the distribution of ready to eat rations, support to bakeries for bread and food baskets distribution. MWL regular relief programming included monthly food baskets distribution to the most vulnerable families in Rural Damascus.

EARLY DEVELOPMENT

MWL expanded its agricultural programming providing key inputs such as seeds, fertilizer and fuel in addition to the raw materials needed to continue farming, this includes the introduction of new agricultural technologies such as ‘intercropping’, which took advantage of the vast lands between the olive groves that were left untouched by local communities.

MWL expanded its efforts to maintain & develop the livestock through provision of fodder, vaccines and veterinary services, and the expansion of livestock projects this year was through the addition of Artificial insemination (AI) activities. Beneficiaries were provided trainings, best practices and sensitizations sessions to increase the impact of the assistance provided.

MWL also conducted its first cash-based programming whereby the most vulnerable households were selected for cash-for-work activities. In this program, households conducted rehabilitation of community assets in exchange for cash.

HEALTH

BENEFICIARIES | 42,887

In order to complementarity the services that provided by MWL to the affected people in the most affected areas, especially the besieged and areas deprived of health services, MWL provided health services in partnership with specialized health organizations like Union of Medical Care and Relief Organizations (UOSSM), and Syrian Expatriate Medical Association (SEMA) through supporting 6 hospitals in Eastern Ghouta that provided OR, ER, ICU services for patients, establishing 5 dental care clinics in Idlib & Aleppo and support the operation & salary costs of Waseem Haisno hospital in Idlib.
EDUCATION

BENEFICIARIES | 31,481
NUMBER OF SUPPORTED SCHOOLS | 24

In 2017, MWL focused on increasing both the access and quality of education in Northern Syria. Education projects were conducted in Aleppo governorate.

One of the most eye-opening gaps in the humanitarian response in Syria is education, for both children and youth. For that reason, MWL focused on scaling up education activities in order to reach more children with better services.

CHILD PROTECTION
- Material resources to deliver education.
- Technical support to school teachers and management.
- Teachers and students’ kits, as well as incentives for teachers.

- Rehabilitation of schools, in addition to heaters and fuel in winter.
- Trainings on “Education in Emergencies” and awareness sessions on “Remnants of War” in line with international standards.
- Small vocational training centers within traditional school spaces, to develop the skills of youth boys and girls and enable them to smoothly join the job markets.

NON-FOOD ITEM (NFI)

BENEFICIARIES | 139,197

In 2017, NFI Programme focused mainly on providing life-saving assistance to family feeling violence as well timely winterization support. NFI projects were conducted in Idlib and Aleppo governorate.

As families in Syria are often forced to flee their homes multiple times, access to basic non-food items remains the major need all over Syria. In order to respond to these needs this year, MWL provided non-food items such as blankets, fuel for heating, solar lamps and mattresses to the most vulnerable households who are often found to be living in dire condition. MWL also distributed both winter kits as well as clothing through in-kind and voucher scheme, allowing beneficiaries to identify what their needs are and have the ability to meet them.
PROTECTION

BENEFICIARIES | 59,358

In 2017, the program focused on delivering programs in child protection and youth empowerment sectors. The projects were implemented in Idlib, Rural Damascus and Istanbul.

CHILD PROTECTION

MWL expanded the reach and quality of child protection programming in Syria through the establishment of new Child Friendly Space (CFS) in Idlib. This center provided recreational psychosocial support, structured psychosocial support, case management services to conflict-affected boys and girls, and community mobilization about Child Rights through awareness raising sessions and Child Protection Networks. MWL, mobile units also traveled throughout each area of operation to reach children in schools, mosques, collective centers and camps to provide them with recreational psychosocial support as well.

PSYCHOSOCIAL SUPPORT CAPACITY BUILDING PROGRAMME

MWL were conducted Mental Health Psychosocial Support (MHPSS) Capacity Building Programme (OM & IASC Perspective including wellbeing) targeted the Teachers, Social Workers & Care Givers, that aim to: understood & have skills to do position their role into the pyramid of intervention (demonstrating: do no harm concept). Effective communication, empathy and psychological first aid especially with children. How to plan, perform different PSS and CP activities and close it, and Different types of activities i.e. (motion and sports, stories, formulation, discussion and telling, drawing, demonstration of safe state, past, present and future, puppets show, drama skills linking all of the component in a way that demonstrate the complex circle).

YOUTH EMPOWERMENT

MWL delivered Youth Empowerment Programme (YEP) in Istanbul for refugee. Alam Ward (Wasaq & Sila) programme aim to gain the young people ability and authority to make informed decisions and implement change in their own lives and the lives of other people. It was a means of encouraging youths to do great things for themselves and to make great impact in their society. The key subjects of this programme were serves as an opportunity for the youth to develop their skills and talents; thereby making them a better person, develops the potential of the youth, to be responsible, to be self-reliant, and to invest into their future by support them to develop confidence and encouraging them to grow together in accountability and the eagerness to create a change.
PARTNERSHIPS

Mercy Without Limits Accomplishments Since Establishment (2017)

| TOTAL VALUE OF IMPLEMENTED PROJECTS | $8,799,769 |
| TOTAL NUMBER OF SERVICES PROVIDED TO BENEFICIARIES | 773150 = 389252 + 263,898 + 120,000 |
| TOTAL NUMBER OF IMPLEMENTED PROJECTS | 86 |

Financial Report 2017

| TOTAL VALUE OF PROJECTS: BOTH IMPLEMENTED AND UNDER IMPLEMENTATION | $4,427,885 |
| TOTAL VALUE OF PROJECTS IN 2017 | $3,126,672 |
| TOTAL PAYROLL AND EXPENSES | $212,130 |
| ADMINISTRATIVE COSTS | 6.7% |

Message from a Child

I'm a twelve years old child, living happily with my family, consisting of 4 children and my parents. Suddenly my father was martyred. Happiness left my house and I felt the loss of tenderness and became the responsible person in my family. Then my bigger sister died during a surgery due to medical negligence and now I’m living a sad life where I missed my childhood and happiness. I share with my mom her great responsibilities, and at the end I wish from god that he keep her healthy, and that he makes me responsible up to this task, and to be a good person in life, and that me and my brothers and sisters have a great future despite of life pressures and its difficulty.
THANK YOU FOR YOUR ATTENTION
We need your feedback to provide a better service in future

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